



TECHNICAL SERVICE BULLETIN

The British Motor Corporation / Hambro Inc.
734 GRAND AVENUE, RIDGEFIELD, NEW JERSEY 07657

January 30, 1967

TO ALL DISTRIBUTORS AND DEALERS

Re: Customer Identification Plates

Whenever Warranty work has to be performed on a vehicle, it is vital that you request and make use of the identification plate in the customer's possession, to imprint this information on the Claim. If the customer does not have the plate with him, he should be advised of the importance of leaving it in the car at all times, together with the Passport to Service and plastic folder provided.

It should be noted that only transient vehicles from Canada do not have this plate and Warranty work should therefore be performed if the information on the Passport to Service is correct.

It has also been noted that, in certain dealerships, the imprinter machine is not being left in the Service Writer's desk, where it must be at all times. Please rectify this situation now, if this is the case in your Service Department.