

NO 72 G 5

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SUBJECT:

MODELS:

Unified Warranty Policy and Procedures - Dealer Service Requirements Manual

All

Shortly you will receive one copy of the new above captioned manual. The policy, procedures and requirements will become effective as of May 15, 1972.

This new manual is unified which means one policy, one procedure for ALL British Leyland Motors Inc. lines. It will make your warranty work a great deal easier hereafter.

This manual carries the number 3-72-2M KEN, part number HAC 32. All previous issues not bearing these numbers are obsolete and should be discarded.

We know you will make certain that ALL your personnel are made fully conversant with the new warranty policy, procedures and dealer requirements. Among the many changes in the manual, we call your attention to a few:

- 1. An allowance of \$30.00 instead of \$20.00 for the transient 1,000 mile service.
- 2. Lubricants are paid for when not in conjunction with a maintenance service.

If you have any questions concerning the new Warranty Policy and Procedures, please let your Distributor know.