

TECHNICAL SERVICE BULLETIN



AUSTIN MG
DIVISION

NO. 72G3

JANUARY 1972

SUBJECT:
INSTRUCTIONS FOR THE USE OF GROUP
CAMPAIGN CLAIM FORM WAR. 51

MODELS:
ALL MODELS

In order to facilitate the submission of claims for work performed on a safety recall campaign, we are presenting a new group claim form designed to reduce paper work and speed claim handling involving campaigns.

This form is a three page snap-out set containing a top white factory copy, number two yellow Zone/Distributor copy and the bottom pink dealer copy.

The form is intended to assist dealers where a volume of cars may be involved. In such cases, the form is actually a summary of repair orders.

The claim may be either typed or hand-printed provided, of course, the printing is legible. Illegible claims will be returned. The lines on the form are for guide purposes and are not considered to be a limit as to the number of vehicles that may be entered on the form. Utilizing a standard typewriter, two vehicles may be entered without difficulty per every dark lined box. In the case of hand-printed claims, one vehicle should be kept per box. By this method, up to 30 vehicles may be typed on the form or 15 hand-printed.

This form is extremely simple to use and all columns are straightforward. In the heading, the summary number is for your own internal control reference and the date line reflects your submission date. The name of the repairing dealer or distributor, whichever the case might be, should appear after the wording Dealer/Distributor Name.

Completion details are given on the sample claim copy.

Repair orders submitted with this summary form need not be for individual vehicles, that is to say, more than one vehicle may appear on the attached repair order, however, each of these vehicles will require a separate claim number on the WAR. 51 form.

The standard type warranty form WAR. 15 will no longer be used when claiming for campaign work unless special instructions are issued to the contrary to cover a specific campaign.

BRITISH LEYLAND MOTORS INC.
WARRANTY SUMMARY



SUMMARY NO. 12

DATE 7/12/71

DEALER / DISTRIBUTOR NAME United Auto Inc.

CLAIM NUMBER	MODEL CODE	CHASSIS NUMBER	SUF-FIX	DATE OF SALE	MILE-AGE	DATE OF COMPLETION	M O W	SELLING DEALER	PRODUCT REPORT NUMBER	CONDI-TION CODE
2	10 12	15 16	22 23-24	25	28 29-30	31	34 35-36	37	40 41	45 46-47
99-1234-051		12456	G	5/71	3	7/71	2			
99-1234-052		13567	G	6/71	1	7/71	1			
99-1234-053		10345	G	2/71	4	7/71	5	3421		
99-1234-054		11224	G	3/71	5	7/71	4			
99-1234-055		11543	G	3/71	6	7/71	4			
99-1234-056		12453	G	0/00	1	7/71	0			

ENTER THE LETTER "B" IN BOX 1 TO INDICATE AUSTIN/MG CLAIM UNLESS ADVISED OTHERWISE.

CLAIM NUMBER (2-10) - EACH VEHICLE MUST HAVE A COM-
PLETE INDIVIDUAL CLAIM NUMBER AS USED WITH THE STAN-
DARD CLAIM FORM WAR. 15.

MODEL CODE (12-15) - THE MODEL CODE COLUMN IS NOT TO
BE USED UNLESS THE SPECIFIC CAMPAIGN BULLETIN ADVISES
ACCORDINGLY.

CHASSIS NUMBER (16-22) - THE SERIAL NUMBER OF THE
VEHICLE IS TO BE ENTERED IN THIS BOX WITH THE SUFFIX
LETTER APPEARING IN THE SUFFIX BOX (23-24).

DATE OF SALE (25-28) - ONLY THE MONTH AND YEAR ARE TO
BE ENTERED, I.E., OCTOBER 1969, 10/69. IF A VEHICLE
IS IN STOCK ENTER 0'S IF ACTUAL DATE IS UNKNOWN, THE
DEALER SHOULD GIVE HIS BEST ESTIMATE.

MILEAGE (29-30) - THE MILEAGE IS TO BE GIVEN IN TERMS
OF THOUSANDS ONLY, I.E., 4000 EQUALS 4, 8000 EQUALS
8. IF LESS THAN 1000 ENTER 1.

DATE OF COMPLETION (31-34) - WORK COMPLETION DATE TO
BE ENTERED AS MONTH AND YEAR IN THE SAME MANNER AS
DATE OF SALE.

MOW (35-36) - THIS IS AN ABBREVIATION FOR MONTH OF
WARRANTY. THE NUMBER OF MONTHS A VEHICLE HAS BEEN IN
SERVICE SINCE IT WAS SOLD SHOULD BE ENTERED HERE, I.E.,
IF VEHICLE IS 10 DAYS OLD, IT IS IN THE FIRST MONTH OF
WARRANTY, IF THE VEHICLE IS 2 MONTHS AND 5 DAYS OLD,
IT IS IN ITS THIRD MONTH OF WARRANTY ETC. IF VEHICLE
IN STOCK, THE MONTH OF WARRANTY IS 0.

SELLING DEALER (37-40) - THE ORIGINAL SELLING DEALER'S
ACCOUNT NUMBER SHOULD BE ENTERED IN THIS BOX IF KNOWN.
IF UNKNOWN, LEAVE BLANK. DO NOT ENTER NAMES.

PRODUCT REPORT NUMBER (41-45) - LEAVE THIS COLUMN
BLANK. NO WRITING SHOULD APPEAR IN THIS COLUMN.

CONDITION CODE (46-47) - SPECIAL CODES HAVE BEEN DE-
VISED TO ELIMINATE THE NECESSITY OF USING PART
NUMBERS, LABOR TIMES ETC. WHERE DEALING WITH REPE-
TITIVE CAMPAIGN WORK. A LIST OF CODES FOR EACH CAM-
PAIGN WILL BE SUPPLIED WITH THE CAMPAIGN INSTRUCTIONS
IF YOU ARE TO USE THIS COLUMN.